
From: Lothrop, Amanda (HEALTH)
Sent: Tuesday, April 2, 2024 8:44 PM
To: [REDACTED] pplfirst.com
Subject: NY Connect

Importance: High

[REDACTED]

Hope all is well. I am the NY Medicaid COO and would love to connect with you about the FMS work you do around the country. [REDACTED] from Colorado very kindly shared your contact information with me. New York is contemplating a change in pathway for our consumer directed personal care program and we'd love to speak to you, [REDACTED] and anyone on your leadership team about it tomorrow. Apologies for the short notice, but time is of the essence as we're in the middle of our annual budget process (which was supposed to be finished yesterday).

Would you be able to make time to connect tomorrow? Happy to talk at your convenience.

Thanks,
Amanda Lothrop
Medicaid Chief Operating Officer
Office of Health Insurance Programs

New York State Department of Health
One Commerce Plaza
99 Washington Avenue, Room 1715
Albany, NY 12210
(518) 473-8822
[REDACTED]

From: [REDACTED] <[REDACTED]@pplfirst.com>
Sent: Wednesday, April 3, 2024 7:25 AM
To: Lothrop, Amanda (HEALTH)
Cc: [REDACTED]
Subject: Re: NY Connect

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders or unexpected emails.

Good morning, Amanda,

Thank you for reaching out. I would love to meet with you and discuss any questions you have regarding what we do as an FMS. [REDACTED] is out all week, but I have included our [REDACTED] who is over the NY region, [REDACTED] who would also love to join the conversation.

Let me look at our schedules for today and I will shoot you an invite shortly.

Looking forward to our meeting.

Respectfully,

[REDACTED]
PPL

Get [Outlook for iOS](#)

From: Lothrop, Amanda (HEALTH) <Amanda.Lothrop@health.ny.gov>
Sent: Tuesday, April 2, 2024 7:43:32 PM
To: [REDACTED] <[REDACTED]@pplfirst.com>
Subject: NY Connect

You don't often get email from amanda.lothrop@health.ny.gov. [Learn why this is important](#)

[EXTERNAL EMAIL] Be cautious when clicking links or opening attachments.

[REDACTED]

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Albany, NY 12210
(518) 473-8822



From: Lothrop, Amanda (HEALTH)
Sent: Wednesday, April 3, 2024 8:34 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: Re: NY Connect

Hi [REDACTED]

Thank you so much for the prompt response, we very much look forward to connecting. I'll also add in Amir Bassiri, the Medicaid Director, from our side when we connect.

Talk to you soon!
Amanda

From: [REDACTED] <[REDACTED]@pplfirst.com>
Sent: Wednesday, April 3, 2024 6:25 AM
To: Lothrop, Amanda (HEALTH) <[REDACTED]@health.ny.gov>
Cc: [REDACTED] <[REDACTED]@pplfirst.com>; [REDACTED] <[REDACTED]@pplfirst.com>
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PPL

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■

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Office of Health Insurance Programs

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One Commerce Plaza
99 Washington Avenue, Room 1715
Albany, NY 12210
(518) 473-8822
■

From: [REDACTED] <[REDACTED]@pplfirst.com>
Sent: Wednesday, April 3, 2024 8:34 AM
To: Lothrop, Amanda (HEALTH)
Subject: Automatic reply: NY Connect

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders or unexpected emails.

Thanks for contacting me. I will be out of the office on PTO through Friday 4.5. If you need immediate attention, please contact the following:

[REDACTED]@pplfirst.com
CO: [REDACTED] | [REDACTED]@pplfirst.com
WV: [REDACTED] | [REDACTED]@pplfirst.com
VA & FL: [REDACTED] | [REDACTED]@pplfirst.com
I can also be called or texted [REDACTED]

Thank you, [REDACTED]

From: [REDACTED] <[REDACTED]@pplfirst.com>
Sent: Wednesday, April 3, 2024 9:42 AM
To: Lothrop, Amanda (HEALTH)
Cc: [REDACTED]
Subject: Re: NY Connect

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Hi Amanda,

Our team has availability at the following times (all EST):

1:30pm
2:30pm
3:00pm
3:30pm

Please let us know which times work best for you and your team and I will send out the invite.

Respectfully,



[REDACTED]
(He/HIS)

[REDACTED]

[REDACTED]
pplfirst.com
pplfirst.com

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From: Lothrop, Amanda (HEALTH) <Amanda.Lothrop@health.ny.gov>
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Cc: [REDACTED] <[REDACTED]@pplfirst.com>; [REDACTED] <[REDACTED]@pplfirst.com>
Subject: Re: NY Connect

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Talk to you soon!

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[REDACTED]
PPL

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Thanks,

Amanda Lothrop

Medicaid Chief Operating Officer

Office of Health Insurance Programs

New York State Department of Health

One Commerce Plaza

99 Washington Avenue, Room 1715

Albany, NY 12210

(518) 473-8822

[REDACTED]

From: Lothrop, Amanda (HEALTH)
Sent: Wednesday, April 3, 2024 10:06 PM
To: Bassiri, Amir (HEALTH); [REDACTED]
Cc: [REDACTED]
Subject: RE: NY-PPL Connect

PPL Team-

Thank you again for taking time to meet today, we very much appreciate it. We would like to speak with you again tomorrow and our Deputy Secretary for Health, Angela Profeta, would like to join the discussion. Do you have 30 minutes between 10:30 AM – 12:30PM ET that you can make work?

Thanks,
Amanda

-----Original Appointment-----

From: Lothrop, Amanda (HEALTH)
Sent: Wednesday, April 3, 2024 10:12 AM
To: Lothrop, Amanda (HEALTH); Bassiri, Amir (HEALTH); [REDACTED]
Cc: [REDACTED]
Subject: NY-PPL Connect
When: Wednesday, April 3, 2024 1:30 PM-2:00 PM (UTC-05:00) Eastern Time (US & Canada).
Where: WebEx Below

[REDACTED]

Thanks so much for taking time to connect. We look forward to talking with you about your FMS experience and our NY considerations.

Thanks,
Amanda

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When it's time, join your Webex meeting here.

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Join from the meeting link
[REDACTED]

Join by meeting number

Meeting number (access code): [REDACTED]

Meeting password: [REDACTED]

Tap to join from a mobile device (attendees only)

+1-518-549-0500, [REDACTED] US (English Menu)

+1-518-549-0059, [REDACTED] US (Menú en Español)

Join by phone

+1-518-549-0500 US (English Menu)

+1-518-549-0059 US (Menú en Español)

[Global call-in numbers](#)

Join from a video system or application

Dial [REDACTED] meetny.webex.com

You can also dial 173.243.2.68 and enter your meeting number.

If you are a host, [click here](#) to view host information.

Need help? Go to <https://help.webex.com>

From: Lothrop, Amanda (HEALTH)
Sent: Wednesday, April 3, 2024 10:13 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: NY Connect

Wonderful- thank you so much. I'll send an invite for 1:30 now.

From: [REDACTED] <[REDACTED]@pplfirst.com>
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Please let us know which times work best for you and your team and I will send out the invite.

Respectfully,



[REDACTED]
(He/HIS)

[REDACTED]

[REDACTED] pplfirst.com
pplfirst.com

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To: [REDACTED] <[REDACTED]@pplfirst.com>
Cc: [REDACTED] <[REDACTED]@pplfirst.com>; [REDACTED] <[REDACTED]@pplfirst.com>
Subject: Re: NY Connect

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Hi [REDACTED]

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Talk to you soon!
Amanda

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[REDACTED]
PPL

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Medicaid Chief Operating Officer
Office of Health Insurance Programs

New York State Department of Health

One Commerce Plaza
99 Washington Avenue, Room 1715
Albany, NY 12210
(518) 473-8822
[REDACTED]

From: [REDACTED]
To: [Lothrop, Amanda \(HEALTH\)](#)
Subject: Accepted: NY-PPL Connect

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders or unexpected emails.

From: [REDACTED] <[REDACTED]@pplfirst.com>
Sent: Wednesday, April 3, 2024 10:24 AM
To: Lothrop, Amanda (HEALTH)
Subject: Accepted: NY-PPL Connect

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Sent: Wednesday, April 3, 2024 10:33 AM
To: Lothrop, Amanda (HEALTH)
Subject: Accepted: NY-PPL Connect

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From: [REDACTED] <[REDACTED]@pplfirst.com>
Sent: Wednesday, April 3, 2024 10:37 AM
To: Lothrop, Amanda (HEALTH)
Cc: [REDACTED]
Subject: Re: NY Connect

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Thanks, Amanda.

I have forwarded the meeting to a couple of our folks since [REDACTED] is out this week.



[REDACTED]

(He/His)

[REDACTED]

[REDACTED]
[REDACTED]@pplfirst.com
pplfirst.com

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[Redacted]
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[Redacted]

[Redacted] [pplfirst.com](mailto:[Redacted]@pplfirst.com)
pplfirst.com

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Sent: Wednesday, April 3, 2024 7:34 AM
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Cc: [Redacted] <[Redacted]@pplfirst.com>; [Redacted] <[Redacted]@pplfirst.com>
Subject: Re: NY Connect

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Hi [Redacted]

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Talk to you soon!
Amanda

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PPL

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Albany, NY 12210

(518) 473-8822



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From: [REDACTED] <[REDACTED]@pplfirst.com>
Sent: Wednesday, April 3, 2024 10:52 PM
To: Lothrop, Amanda (HEALTH); Bassiri, Amir (HEALTH); [REDACTED]
Cc: [REDACTED]
Subject: RE: NY-PPL Connect

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Hi Amanda,

We enjoyed speaking with you and Amir and would be very happy to continue the discussion. Tomorrow from 12 – 12:30PM ET would work well for the PPL team.

Thank you,
[REDACTED]

From: Lothrop, Amanda (HEALTH) <Amanda.Lothrop@health.ny.gov>
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Cc: [REDACTED] <[REDACTED]@pplfirst.com>; [REDACTED] <[REDACTED]@pplfirst.com>
Subject: RE: NY-PPL Connect

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To: Lothrop, Amanda (HEALTH); Bassiri, Amir (HEALTH); [REDACTED]
Cc: [REDACTED]
Subject: NY-PPL Connect
When: Wednesday, April 3, 2024 1:30 PM-2:00 PM (UTC-05:00) Eastern Time (US & Canada).
Where: WebEx Below

[REDACTED]

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Join from the meeting link

Join by meeting number

Meeting number (access code): [REDACTED]

Meeting password: [REDACTED]

Tap to join from a mobile device (attendees only)

+1-518-549-0500, [REDACTED] US (English Menu)

+1-518-549-0059, [REDACTED] US (Menú en Español)

Join by phone

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+1-518-549-0059 US (Menú en Español)

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You can also dial 173.243.2.68 and enter your meeting number.

If you are a host, [click here](#) to view host information.

Need help? Go to <https://help.webex.com>

From: Bassiri, Amir (HEALTH)
Sent: Wednesday, April 3, 2024 11:27 PM
To: [REDACTED] Lothrop, Amanda (HEALTH); [REDACTED]
Cc: [REDACTED]
Subject: Re: NY-PPL Connect

Perfect!

From: [REDACTED] <[REDACTED]@pplfirst.com>
Sent: Wednesday, April 3, 2024 10:51 PM
To: Lothrop, Amanda (HEALTH) <Amanda.Lothrop@health.ny.gov>; Bassiri, Amir (HEALTH) <Amir.Bassiri@health.ny.gov>; [REDACTED] <[REDACTED]@pplfirst.com>; [REDACTED] <[REDACTED]@pplfirst.com>
Cc: [REDACTED] <[REDACTED]@pplfirst.com>; [REDACTED] <[REDACTED]@pplfirst.com>
Subject: RE: NY-PPL Connect

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Cc: [REDACTED] <[REDACTED]@pplfirst.com>; [REDACTED] <[REDACTED]@pplfirst.com>
Subject: RE: NY-PPL Connect

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[EXTERNAL EMAIL] Be cautious when clicking links or opening attachments.

PPL Team-

Thank you again for taking time to meet today, we very much appreciate it. We would like to speak with you again tomorrow and our Deputy Secretary for Health, Angela Profeta, would like to join the discussion. Do you have 30 minutes between 10:30 AM – 12:30PM ET that you can make work?

Thanks,
Amanda

-----Original Appointment-----

From: Lothrop, Amanda (HEALTH)

Sent: Wednesday, April 3, 2024 10:12 AM

To: Lothrop, Amanda (HEALTH); Bassiri, Amir (HEALTH); [REDACTED]

Cc: [REDACTED]

Subject: NY-PPL Connect

When: Wednesday, April 3, 2024 1:30 PM-2:00 PM (UTC-05:00) Eastern Time (US & Canada).

Where: WebEx Below

[REDACTED]

Thanks so much for taking time to connect. We look forward to talking with you about your FMS experience and our NY considerations.

Thanks,
Amanda

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Meeting password: [REDACTED]

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From: [REDACTED] <[REDACTED]@pplfirst.com>
Sent: Wednesday, April 3, 2024 11:27 PM
To: Bassiri, Amir (HEALTH)
Subject: Automatic reply: NY-PPL Connect

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Thanks for contacting me. I will be out of the office on PTO through Friday 4.5. If you need immediate attention, please contact the following:

[REDACTED]@pplfirst.com
CO: [REDACTED] | [REDACTED]@pplfirst.com
WV: [REDACTED] | [REDACTED]@pplfirst.com
VA & FL: [REDACTED] | [REDACTED]@pplfirst.com
I can also be called or texted [REDACTED]

Thank you, [REDACTED]

From: [REDACTED] <[REDACTED]@pplfirst.com>
Sent: Wednesday, April 3, 2024 12:25 PM
To: Lothrop, Amanda (HEALTH)
Subject: Accepted: NY-PPL Connect

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Subject: NY-PPL Connect
Location: WebEx Below

Start: Wed 4/3/2024 1:30 PM
End: Wed 4/3/2024 2:00 PM
Show Time As: Tentative

Recurrence: (none)

Meeting Status: Not yet responded

Organizer: Lothrop, Amanda (HEALTH)

Required Attendees: Bassiri, Amir (HEALTH); [REDACTED] [REDACTED] [REDACTED]

[REDACTED] [REDACTED] [REDACTED]

Thanks so much for taking time to connect. We look forward to talking with you about your FMS experience and our NY considerations.

Thanks,
Amanda

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[REDACTED]

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From: [REDACTED] <[REDACTED]@pplfirst.com>
Sent: Thursday, April 4, 2024 6:00 PM
To: Bassiri, Amir (HEALTH); Lothrop, Amanda (HEALTH)
Subject: PPL/DOH Questions
Attachments: PPL - NY DOH Questions.docx

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Good afternoon Amir and Amanda,

We appreciate the opportunity to speak with you over the last few days. As discussed during this morning's call, PPL is in the process of drafting a recommended implementation plan. In the meantime, the attached document contains some of the questions we have so far. Please let us know if additional information or clarification is needed. Also, we would be happy to receive the answers as they become available, rather than all at once, if that is easier for you.

Thank you,



[REDACTED]

T [REDACTED] | M [REDACTED]
[REDACTED]@pplfirst.com
pplfirst.com



PPL Corp. Accounting
8000 Avalon Blvd, Suite 300
Alpharetta, GA 30009

April 4, 2024

Amir Bassiri, Medicaid Director
New York State Department of Health
Albany, NY

Via email: Amir.Bassiri@health.ny.gov.

Re: PPL's Questions

Thank you for the opportunity to submit these questions in relation to the Fiscal Intermediary opportunity in New York.

General

1. Does the Department have current CDPAP enrollment data, by county or region, available?
2. Please describe the type of wrap around services FI's provide and frequency that would be requested. Wrap around services include education and awareness, training, recruiting, back up planning, etc.
3. Will it be necessary to offer sick time, insurance, worker's compensation, and retirement to workers? Are these worker benefits currently offered?

Data and Technology

4. Is the state able to provide electronic files for eligibility and authorizations for program participants on a regular cadence, preferably daily?

Financial

5. What is the current average CDPAP budget?

Health Plans (MCOs)

6. Are all consumers enrolled with a health plan?
7. How many organizations would we submit service claim files to?

Thank you for your assistance with answering these questions.

Sincerely,

[Redacted Signature]

[Redacted Title]

From: [REDACTED] <[REDACTED]@pplfirst.com>
Sent: Thursday, April 4, 2024 8:41 AM
To: Lothrop, Amanda (HEALTH)
Subject: Accepted: NY-PPL Connect

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From: [REDACTED] <[REDACTED]@pplfirst.com>
Sent: Thursday, April 4, 2024 8:41 AM
To: Lothrop, Amanda (HEALTH)
Subject: Accepted: NY-PPL Connect

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From: [REDACTED] <[REDACTED]@pplfirst.com>
Sent: Thursday, April 4, 2024 9:14 AM
To: Lothrop, Amanda (HEALTH)
Subject: Accepted: NY-PPL Connect

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From: [REDACTED] <[REDACTED]@pplfirst.com>
Sent: Thursday, April 4, 2024 9:14 AM
To: Lothrop, Amanda (HEALTH)
Subject: Accepted: NY-PPL Connect

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders or unexpected emails.

From: Lothrop, Amanda (HEALTH)
Sent: Thursday, April 4, 2024 9:45 PM
To: [REDACTED] Bassiri, Amir (HEALTH)
Subject: RE: PPL/DOH Questions

[REDACTED]

Thank you so much for the questions. Quick answers to your questions in red; happy to provide more information in any of these areas.

General

1. Does the Department have current CDPAP enrollment data, by county or region, available? For ease of information sharing, here is a summary of 2022-23 CDPAS users by region of the state and program (managed care product vs FFS). We can provide county level information if critical, we'll just need to shield low volumes for information sharing at this stage.

	FFS	MMC/HARP	MLTCP/MAP
Mid-Hudson/Northern Metro	895	2,050	5,548
Northeast/Western	2,108	6,677	14,850
NYC area	7,649	32,886	183,925
Rest of State	1,541	2,919	6,890

**Small HIV SNP and PACE usage not included in the above*

2. Please describe the type of wrap around services FI's provide and frequency that would be requested. Wrap around services include education and awareness, training, recruiting, back up planning, etc. See below extract of Health and Mental Hygiene Article VII Legislation, which lists the required services for FIs. There is a diverse mix of supplemental services that FIs provide outside of what is required. We'll work to get additional information on the supplemental activity and you should reach out to your network to do the same. We are contemplating modifications to state law in this budget cycle to more explicitly require some level of training for CDPAP workers.
3. Will it be necessary to offer sick time, insurance, worker's compensation, and retirement to workers? Are these worker benefits currently offered? The below, in addition to home care minimum wage and wage parity statute, is what is required for this workforce.

(ii) Fiscal intermediary services shall include the following
15 services, performed on behalf of the consumer to facilitate [his or her]
16 the consumer's role as the employer:
17 (A) wage and benefit processing for consumer directed personal assist-
18 ants;
19 (B) processing all income tax and other required wage withholdings;
20 (C) complying with workers' compensation, disability and unemployment
21 requirements;
22 (D) maintaining personnel records for each consumer directed
personal
23 assistant, including time records and other documentation needed for
24 wages and benefit processing and a copy of the medical documentation
25 required pursuant to regulations established by the commissioner;
26 (E) ensuring that the health status of each consumer directed personal
27 assistant is assessed prior to service delivery pursuant to regulations
28 issued by the commissioner;
29 (F) maintaining records of service authorizations or reauthorizations;

30 (G) monitoring the consumer's or, if applicable, the designated repre-
31 sentative's continuing ability to fulfill the consumer's responsibil-
32 ities under the program and promptly notifying the authorizing entity of
33 any circumstance that may affect the consumer's or, if applicable, the
34 designated representative's ability to fulfill such responsibilities;
35 (H) complying with regulations established by the commissioner speci-
36 fying the responsibilities of fiscal intermediaries providing services
37 under this title; and
38 (I) entering into a department approved memorandum of understanding
39 with the consumer that describes the parties' responsibilities under
40 this program; and
41 (J) other related responsibilities which may include, as determined by
42 the commissioner, assisting consumers to perform the consumers' respon-
43 sibilities under this section and department regulations in a manner
44 that does not infringe upon the consumer's responsibilities and self-di-
45 rection].

Data and Technology

4. Is the state able to provide electronic files for eligibility and authorizations for program participants on a regular cadence, preferably daily? MCOs/LDSS facilitate information transfer for services. Each plan and each LDSS contracts with FIs today.

Financial

5. What is the current average CDPAP budget? Can you clarify this question? We don't have personal budgeting; however, most members use fewer than 4 hours per day.

Health Plans (MCOs)

6. Are all consumers enrolled with a health plan? The majority of consumers are enrolled with a health plan; however, FFS members may access CDPAS through the local districts.
7. How many organizations would we submit service claim files to? Claims are submitted to the MCO for managed care members and the state's eMedNY for FFS enrollees. We are in the process of consolidating health plans; however, there are 12 MMC plans, 11 HARP plans, 3 HIV SNP plans, 20 MLTCP plans, 11 MAP plans, and 9 PACE organizations. There is overlap in entities and as consolidation occurs, there will be more overlap (for example, all MMC plans are also HARP plans).

Please don't hesitate to reach out with any additional questions or even just give me a call direct if helpful: [REDACTED]

Thanks,
Amanda

From: [REDACTED] <[REDACTED]@pplfirst.com>

Sent: Thursday, April 4, 2024 6:00 PM

To: Bassiri, Amir (HEALTH) <Amir.Bassiri@health.ny.gov>; Lothrop, Amanda (HEALTH) <Amanda.Lothrop@health.ny.gov>

Subject: PPL/DOH Questions

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Good afternoon Amir and Amanda,

We appreciate the opportunity to speak with you over the last few days. As discussed during this morning's call, PPL is in the process of drafting a recommended implementation plan. In the meantime, the attached document contains some of the questions we have so far. Please let us know if additional information or clarification is needed. Also, we would be happy to receive the answers as they become available, rather than all at once, if that is easier for you.

Thank you,

[Redacted]



[Redacted]

T [Redacted] | M [Redacted]
[Redacted] pplfirst.com
pplfirst.com

Subject: NY-PPL Connect
Location: WebEx Below

Start: Thu 4/4/2024 12:00 PM
End: Thu 4/4/2024 12:30 PM
Show Time As: Tentative

Recurrence: (none)

Meeting Status: Not yet responded

Organizer: Lothrop, Amanda (HEALTH)
Required Attendees: Bassiri, Amir (HEALTH); Profeta, Angela (CHAMBER); Marzulli, Jack (CHAMBER);
[REDACTED]

PPL Team,

Thanks so much for taking time to connect. We look forward to continuing the discussion about your FMS experience and our NY considerations.

Thanks,
Amanda

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From: Bassiri, Amir (HEALTH)
Sent: Friday, April 5, 2024 7:27 PM
To: [REDACTED] Lothrop, Amanda (HEALTH)
Subject: Re: PPL Recommendations and Implementation Plan

Thank you very much [REDACTED]

We will review and let you know if we have any questions, but appreciate the quick turn on recommendations for implementation plan.

From: [REDACTED] <[REDACTED]@pplfirst.com>
Sent: Friday, April 5, 2024 6:06 PM
To: Bassiri, Amir (HEALTH) <Amir.Bassiri@health.ny.gov>; Lothrop, Amanda (HEALTH) <[REDACTED]@health.ny.gov>
Subject: PPL Recommendations and Implementation Plan

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders or unexpected emails.

Good afternoon Amir and Amanda,

Thank you for giving PPL the opportunity to speak with you this week regarding the upcoming changes to the state's CDPA Program. As requested, attached please find our recommendations and implementation plan. We would be happy to answer any questions you may have or to discuss further, either via phone or in person. We look forward to the opportunity to partner with you.

Sincerely,

[REDACTED]



[REDACTED]

[REDACTED]
[REDACTED]@pplfirst.com
pplfirst.com

From: [REDACTED] <[REDACTED]@pplfirst.com>
Sent: Friday, April 5, 2024 7:38 AM
To: Lothrop, Amanda (HEALTH); Bassiri, Amir (HEALTH)
Subject: RE: PPL/DOH Questions

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders or unexpected emails.

Good morning Amanda,

Thank you so much for the quick response. This information is very helpful. Reviewing with the team this morning and will let you know if we have any follow up items.

Best,
[REDACTED]

From: Lothrop, Amanda (HEALTH) <Amanda.Lothrop@health.ny.gov>
Sent: Thursday, April 4, 2024 9:45 PM
To: [REDACTED] <[REDACTED]@pplfirst.com>; Bassiri, Amir (HEALTH) <Amir.Bassiri@health.ny.gov>
Subject: RE: PPL/DOH Questions

[EXTERNAL EMAIL] Be cautious when clicking links or opening attachments.

[REDACTED]

Thank you so much for the questions. Quick answers to your questions in red; happy to provide more information in any of these areas.

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Thanks,
Amanda

From: [REDACTED] <[REDACTED]@pplfirst.com>
Sent: Thursday, April 4, 2024 6:00 PM
To: Bassiri, Amir (HEALTH) <Amir.Bassiri@health.ny.gov>; Lothrop, Amanda (HEALTH) <Amanda.Lothrop@health.ny.gov>
Subject: PPL/DOH Questions

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Thank you,
[REDACTED]



[REDACTED]

T [REDACTED] | M [REDACTED]
[REDACTED]@pplfirst.com
pplfirst.com